

*Covid-19 Statement, updated 14<sup>th</sup> April 2021 (replaces 16<sup>th</sup> March 2021 version)*

### Private Dog Training / Behaviour Counselling practical follow-up (included in some behaviour packages)

Private training sessions for adult dogs or vaccinated puppies are available under the following conditions:

- Sessions will be held outdoors in my private field near Stowmarket, mid Suffolk
- Social distancing of 2m will be maintained between you and me at all times
- Hand sanitiser will be provided for use at the start and end of the session
- Damp disposable wipes will be provided for you to wipe down your pet at the end of a session (to prevent cross-contamination if handled by people other than yourselves)
- Disinfectant wipes will be provided for you to wipe down your lead if handled by people other than yourselves
- I will minimise direct handling of your dog or lead during the session
- Please bring all you will need in the way of equipment and training treats/toys

### New clients for dog or cat behaviour consultations or puppy advice

**Home visits** are available under the following conditions:

- Visits take place outdoors in the client's garden (with supporting video to show any problems indoors)
- Social distancing of 2m will be maintained between you and me at all times
- I will apply hand sanitiser at the start of the session, and will minimise any contact with your property
- I will minimise contact with your dog or cat, but this may be necessary while demonstrating training or techniques. If I have touched them, it is suggested that you wipe the pet with a dampened cloth (not disinfectant) before handling them yourselves, and any equipment should be disinfected
- Prior to 17<sup>th</sup> May, sessions will not take place indoors; in the event of poor weather the session will still take place outdoors or can be altered to a video session
- From 17<sup>th</sup> May, visits can take place indoors where this is necessary due to weather, or is indicated by the behaviour problem. Indoor visits are subject to all the above conditions, plus all parties to wear face coverings unless exempted.

**Video consultations:** If clients do not have a suitable outside space to conduct the session, they are encouraged to book a video consultation (suitable for all cat consultations and recommended for dog consultations involving fear of noises, aggression directed towards unfamiliar people, or separation anxiety).

**Behaviour consultations at my premises:** If preferred, for *dog cases involving reactivity to other dogs* and some other cases, an in-person behaviour consultation can be arranged in my private field. Precautions for these sessions are as detailed for private training above.

As always, please contact me via [email](#) in the first instance, with information about the problems you are experiencing and I will direct you towards the most appropriate behavioural package.

### Puppy classes and Adolescent classes

Classes for puppies under 5 months and adolescent dogs (6-24 months) are available under the same conditions as for "private dog training" above. In addition:

- Social distancing of 2m will be maintained between members of different households at all times
- Class size will be restricted to comply with regulations pertaining to maximum group sizes and to ensure that social distancing can be maintained.

**All sessions are subject to change at short notice if government guidelines or restrictions are altered.**

**For all in-person sessions, please advise ahead of a booked session if any member of your household has symptoms of covid-19, or if you have been exposed to someone showing symptoms within the last 14 days, so that your session can be rescheduled or changed to a video session if appropriate.**

This policy is based on industry guidelines provided by *Canine and Feline Sector Group* <https://www.cfsg.org.uk/repository/1142/>