

*Covid-19 Statement, updated 2<sup>nd</sup> November 2020 (replaces 14<sup>th</sup> August 2020 version)*

**From 5th November, all classes and in-person consultations and sessions are suspended** due to new restrictions in force.

Clients with existing bookings have been contacted about deferring their sessions or changing to a video consultation where appropriate.

All new dog and cat *behaviour consultations* and one-to-one *puppy advice sessions*, are available live online via Zoom, Skype or WhatsApp video. These platforms are proving to work well for initial consultations, history-taking, discussion of underlying causes and behaviour modification, and for training demonstrations and coaching.

As always, please contact me via [email](#) in the first instance, with information about the problems you are experiencing and I will direct you towards the most appropriate behavioural package.

**From 2<sup>nd</sup> December, subject to restrictions being lifted, the following services will resume** (if restrictions are not fully lifted at that time, your booked session(s) can be postponed, cancelled or changed to a video session where appropriate):

#### Private Dog Training and Behaviour Counselling practical follow-up (included in some behaviour packages)

Private training sessions for adult dogs or vaccinated puppies will resume outdoors in my private field, with 2m social distancing maintained, other hygiene protocols in place, and likely restrictions on number of clients attending.

#### New clients for dog or cat behaviour consultations or puppy advice

**Home visits** for dog or cat behaviour consultations or puppy advice will resume under the following conditions:

- Visits take place outdoors in the client's garden (with supporting video to show any problems indoors)
- Social distancing of 2m will be maintained between you and me at all times

**Video consultations:** If clients do not have a suitable outside space to conduct the session, they are encouraged to book a video consultation (suitable for all cat consultations and recommended for dog consultations involving fear of noises, aggression directed towards unfamiliar people, or separation anxiety).

**Behaviour consultations at my premises:** If preferred, for *dog cases involving reactivity to other dogs* and some other cases, an in-person behaviour consultation can be arranged in my private field. Precautions are as detailed for private training above.

As always, please contact me via [email](#) in the first instance, with information about the problems you are experiencing and I will direct you towards the most appropriate behavioural package.

#### Puppy classes and Adolescent classes

Small classes for puppies under 5 months and adolescent dogs (6-24 months) will resume outdoors in my private field, with 2m social distancing maintained, other hygiene protocols in place, and likely restrictions on number of clients attending.